**Quiz Statement:**

No customer service representative wants to answer the same question a hundred times a day. No sales representative wants to talk to people who aren’t going to buy. And if you’re leading an organization, you can’t afford to let either of those scenarios be the norm.

In this scenario, it will be a better opportunity to have efficient chatbots deployed in your company. To help you see if there are opportunities for your organization to use chatbots, your are required to prepare an analysis of any organization, which have implemented chatbots in their organization and identify chatbot system name, industry name, key stats and major takeaways. Moreover, do not forget to share the details / link to that chatbot system.